

Press Release

January 19, 2011

Changes of Parts center name

There are about 100 thousand customers all around the world and almost 180 thousand units are installed worldwide. To take all possible measures to ensure after services toward customers, we have changed the name of parts center that will define each area in charge.

After	Before
Global parts center(Japan)	Parts center(Japan)
European parts center(Germany Stuttgart)	Germany parts center(Germany)
American parts center(America Dallas)	Dallas parts center(America)
China parts center(China Shanghai)	Shanghai parts center(China)
Southeast Asia parts center(Thailand Ayutthaya)	Thailand parts center(Thailand)

To hold over 95% shipments within 24 hours after receiving an order just like in Japan, America and Europe, we will give more teeth to spare part inventory in China and Asia areas.

We will continue to support customers by cooperating with each part centers and supply the best services.