## Press Release

July 8, 2008

# Number of Machines Installed With "MORI-NET Global Edition" Has Reached 10,000 Units!

### Bringing Service Even Closer Using Network

At Mori Seiki, the number of units installed with the internet-based machine surveillance service "**MORI-NET Global Edition**" has **reached 10,000 units**.

**MORI-NET Global Edition** is a service using wireless internet connection to support customers' machines throughout 24 hours, 365 days. Our company was the first to start this service in the machine tool industry (July 2004) in order to help customers boost their production efficiency. This is a **standard for machines installed with MAPPS** for domestic shipment.

The main contents of service are as follows.

■ **Remote Protection Service**

If an alarm goes off, the internet will be connected between the customer's machine and the Mori Seiki Service Center, and the person in charge will look at the same screen as the customer to assess the problem. By having a person in charge of service look over the machine's condition and deal with the problem in a short amount of time, it **achieves shorter downtime for the machine**. Also, the service enables the customer to be notified of alarms and completion of applications by e-mail, so the customer can safely use the machine during vacations or at night when it is run with no one at the scene.

■**Operating Information Service**

A customer can check the machine operation from a remote area by using a computer with internet access. With periodical reports on machine operating rates and production results sent to customers according to their needs, customers can use them to **analyze improvement on production**. Customers who own numerous factories will be able to keep track of operation in all factories.

This service has received much praise in Japan since its start. We have started this service in the United States and Europe with plans to expand in other areas in the future.

Mori Seiki will continue to strive in making quality service to fulfill your needs.

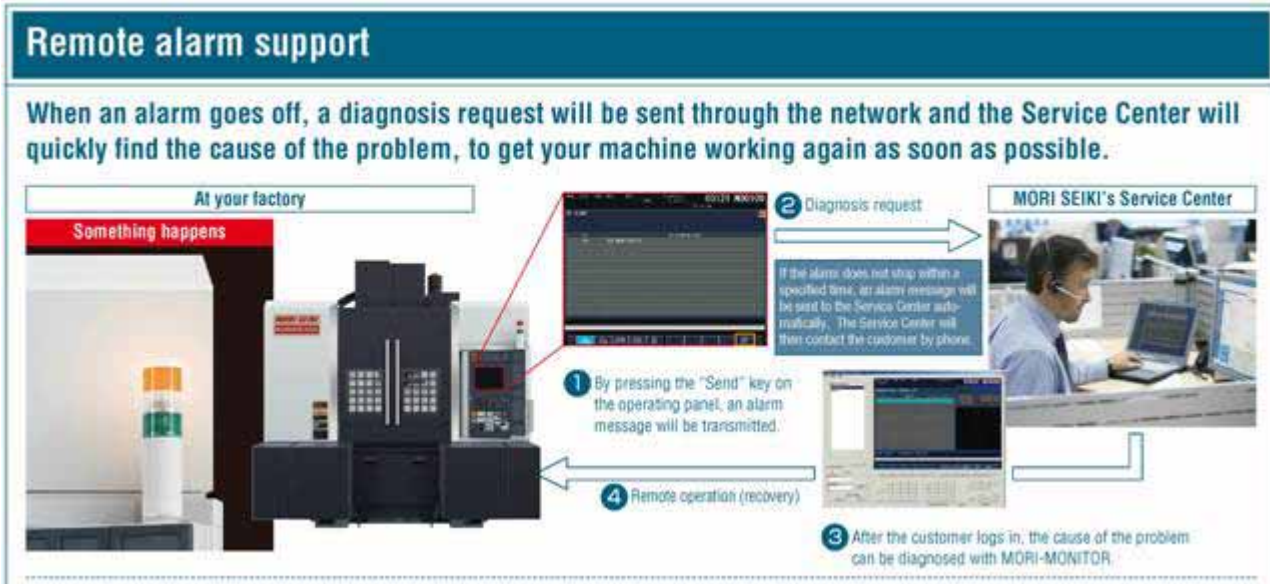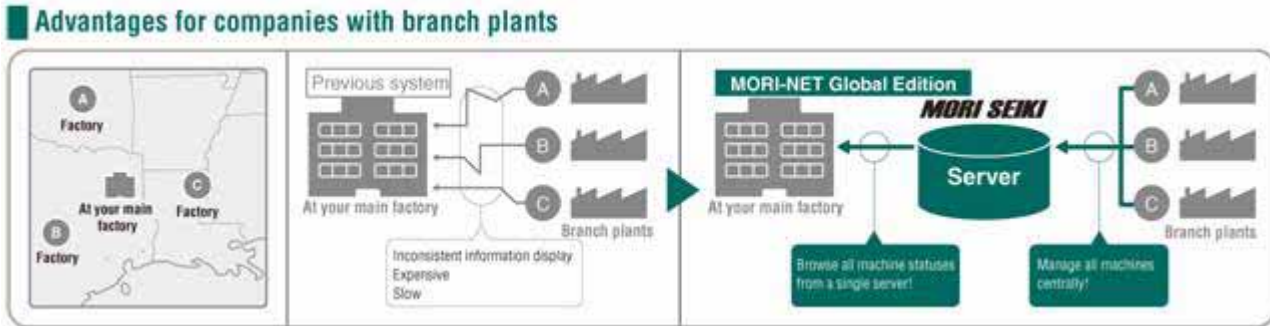[Contact] Marketing Strategy Department        users@moriseiki.co.jp

Figure 1. Remote Protection Service



Figure 2. Operating Information Service