

Press Release

May 29, 2007

Machine's Cost-Free Warranty is Extended to 2 Years

Mori Seiki Offers Even Higher Quality Service to Customers

In order to provide customers with even greater value and satisfaction, Mori Seiki has implemented a "2-Year Warranty" in Japan and overseas.

This new warranty extends the period for cost-free repairs for machines from the previous 1 year to 2 years, and will be valid for all models installed after April 1, 2007.*¹

For machines delivered in Japan, parts, service and maintenance will be guaranteed free for 2 years from the date of installation. For machines delivered overseas, parts will be guaranteed free for 2 years from the date of installation, and service and maintenance will be free for 1 year.

At Mori Seiki, we have several ways to help our customers. Our Service Centers handle requests for parts and repairs 24 hours a day, 365 days a year. Our Parts Centers immediately send customers the parts they need, with over 90% being shipped within 24 hours. Our Technical Centers dispatch engineers directly to make repairs. By combining these services, we solve customers' problems as quickly as possible.

In the future, Mori Seiki will continue to do our best to provide high-precision, high-efficiency machines and even better service, to guarantee our customers' satisfaction and peace of mind.

*¹ Except for some high-speed spindle units.

■ 2-Year Warranty Period

Customers	Service Parts Supplied Free	Service/Maintenance Supplied Free
Japan	2 years	2 years
Overseas	2 years	1 year